

### Want to join?

**0860 102 493** WhatsApp

studenthealthcare.co.za

studenthealth@momentum.co.za

**0860 102 493** Customer care

#### More affordable

healthcare benefits for more students, for less

SA's No. 1

medical aid choice for more than 1 million students over the past 32 years

### momentum

medical scheme



# Your health Live inspired

Why Momentum Medical Scheme's Ingwe Option?

#### **Trusted partner with IEASA relationship**

Momentum Medical Scheme has been the approved and accredited medical aid partner of the International Education Association of South Africa (IEASA) for the past 22 years, with more than 32 years' experience taking care of students' healthcare needs.

#### Largest student medical aid provider in SA

Momentum Medical Scheme is the 3rd largest open medical aid in South Africa and the largest provider of healthcare cover for local and international students studying in South Africa. Guaranteed peace of mind comes standard when you choose Momentum Medical Scheme, giving you access to the best healthcare providers and the backing of a respected brand.

#### Registered with the Council for Medical Schemes plus Department of Home Affairs approved and accredited

Apart from being accredited by all international institutions in South Africa as the medical aid option of choice, we also have strong relationships with all SA embassies and missions abroad to facilitate and support the study visa application and verification process.

#### **Digital expertise**

Our digital support channels range from an online web chat facility to live help through WhatsApp. You also enjoy access to virtual help sessions and even a digital membership card.

#### **Tailor-made benefits for students**

Some medical schemes group benefits under one limit. They might argue that it gives you flexibility, but it also limits your benefits. The Ingwe Option offers separate benefits for out-of-network/emergency visits, optometry, dentistry, specialists, pathology and radiology.

#### Unique study visa benefit

You can ask your Ingwe Active Network doctor to assist you with your medical report and use your x-ray benefit for your single view chest x-ray for your study visa.



#### **Major Medical** benefits

#### Any private hospital or day hospital

Unlimited cover at any private hospital or day hospital

100% of the Momentum Medical Scheme Rate for operations, procedures and admissions

Netcare 911 for unlimited medical emergency transportation - contact 082 911

Casualty/emergency benefits - 1 visit per person or 2 visits per family per year for emergency/casualty and out-of-network doctor visits. You pay the first R100 of the visit. Remember, Hello Doctor is available 24/7 and you can also use your 3 virtual consultations per beneficiary per year if you need medical advice



**Remember** that you need to contact us to request pre-authorisation before using your hospital benefits. You can request pre-authorisation via the **Momentum app**, or WhatsApp or call us on **0860 102 493** 

#### Day-to-day benefits

Your Ingwe Active Network provider is your first point of call to access your out-of-hospital benefits.

Refer to studenthealthcare.co.za for detailed benefit brochures.

|            |                               | Ingwe Active Network providers   |
|------------|-------------------------------|--|
|            | Doctor<br>consultations       | Unlimited - You may visit ANY doctor on the <b>Ingwe Active Network.</b> You also get 3 virtual doctor consultations per beneficiary per year from the GP Virtual Consultation Network, which includes Hello Doctor. Consultations include scripting of medication where required                                |
| $\theta_0$ | Prescribed medicine           | Unlimited as prescribed by your network doctor. Subject to a medicine formulary  |
| Po         | Chronic medicine              | If you have a chronic condition, you can ask your network doctor to register you for chronic benefits - we cover 26 chronic conditions, such as diabetes or epilepsy. Subject to a medicine formulary  |
|            | Specialist /<br>physiotherapy | 2 specialist consultations per family per year, limited to R1 220 per visit and up to a maximum of R2 440 per family per year. Your network doctor needs to refer you to the specialist and the benefit is subject to pre-authorisation. You can choose to use your specialist visits to go to a physiotherapist |
|            | Blood tests                   | We cover specific blood tests. Ask your network doctor for referral and visit <b>studenthealthcare.co.za</b> for the list of tests covered   |
|            | X-rays                        | We cover specific x-rays. Ask your network doctor for referral and visit <b>studenthealthcare.co.za</b> for the radiology list of benefits   |
|            | Dental care                   | Visit the network dentists for an annual dental check-up. The benefit covers you for the consultation, cleaning, fillings and extraction of teeth. For more details, visit <b>studenthealthcare.co.za</b>  |
|            | Eve care to help you          | The benefit is available from your <b>network optometrist</b> every 2 years. If your refraction measurement is more than 0.5,  |



## Out-of-network doctor visits

see clearly

1 visit per person or 2 visits per family per year and this includes your emergency/casualty visits. You pay the first R100 of the consultation cost and you need to call us on **0860 102 493** within 72 hours after your visit. Remember, Hello Doctor is available 24/7 and you can also use your 3 virtual consultations per beneficiary per year if you need medical advice and cannot visit your network doctor

we cover standard clear or bifocal lenses and you can choose from a specific range of frames covered on the Ingwe

Option. To check whether we will cover your bill, ask the optometrist for a quotation and submit it to us

#### **Preventative care**

Eye care to help you

1 health assessment per year, which includes a blood pressure test, blood sugar and cholesterol finger-prick tests, as well as height, weight and waist circumference measurements. You can do the assessment at any contracted pharmacy clinic

#### NINE healthcare tips and your role as a Member



#### Tip 1

We have agreements in place with **network providers** to ensure that your benefits last as long as possible and give you more value for your money. Please ensure that you visit these network providers only for your out-of-hospital benefits to avoid paying the treatment cost from your pocket. Visit **studenthealthcare.co.za** or call us on **0860 102 493** to find out where your closest lngwe Active Network doctor, dentist or optometrist is.



#### Tip 2

If you need **medication**, visit your Ingwe Active Network doctor, instead of the pharmacy. This may save you from having to pay for medication from your pocket.



#### Tip 3

Your emergency/non-network doctor visits are limited – use them wisely. If you need to use the benefit remember to phone us within 72 hours after the visit. Hello Doctor virtual consultations are available 24/7, and you can also use the 3 free virtual doctor consultations per beneficiary per year if you need medical advice.



#### Tip 4

Visit the **Downloads** section on **studenthealthcare.co.za** for detailed information on your benefits and procedures to follow.



#### Tip 5

We issue **digital membership cards**. You will receive a link in your welcome letter. Follow the authentication steps to access your member card.

#### **2023 Contributions**

Contributions payable from 1 January to 31 March 2023

\*Ingwe Any Hospital Ingwe Active Network

R482<sup>p</sup>

**Contributions payable from 1 April to 31 December 2023** 

\*Ingwe Any Hospital Ingwe Active Network

R495pm

Visit **studenthealthcare.co.za** to see the contributions payable for your dependants.

 To qualify for the above contributions, your gross income needs to be less than R825 per month. We will ask you for documentation to verify your monthly income.



#### Tip 6

WhatsApp or call us on **0860 102 493** to **request authorisation** for hospital admissions, specialist referrals, emergency/non-network doctor consultations and all GP visits from the 11th visit onwards



#### Tip 7

Your **medical cover starts** on the 1st of the month, as stated on your membership confirmation letter, and not when you enter South Africa or start your studies.



#### Tip 8

For any membership terminations and refunds, please remember to give us 30 days' notice. You will need to submit specific documentation. Go to studenthealthcare.co.za, select the Downloads button and then Forms to view the details of the requirements on the Bank details for contribution refunds form.



#### Tip 9

Download the **Momentum app** on Play Store, the App Store or AppGallery to access and better understand your unique benefits. Remember to ensure that we have your latest email and cellphone number, as we need these details to authenticate you on the Momentum app.









# Lifestyle benefits that include digital access and innovation from Momentum

You can look forward to some brand new benefits in 2023 from Momentum Metropolitan Holdings Limited (Momentum), designed to complement and seamlessly enhance your medical aid. Momentum is not a medical scheme, and is a separate entity to Momentum Medical Scheme. You can be a member of Momentum

Medical Scheme without taking any of the complementary products.

Visit the **Lifestyle Benefits** section on **studenthealthcare.co.za** for more information.